

Residents of Sabine County,

We are Ameri-Tex Services, Inc. We are a local East Texas owned and operated solid waste company. Our company was started by two brothers in 2001 and has grown to employ over 140 local East Texans. Our main office is in Whitehouse, with service yards in Mt. Vernon, Van, Whitehouse, Jacksonville and most recently Pineland. We service approximately 50,000 residential customers, and over 2,500 commercial dumpsters. One of the major benefits to working with us is the fact that we are structured as such that we are not mired by corporate bureaucracy and are flexible when working with municipalities. We give each city their own individual attention, throughout the entire contract.

In both the cities of Pineland and Hemphill we are offering once a week pickup, with a 95-gallon poly-cart that can typically fit up to 9 bags of garbage. Inside the city limits of Pineland resident's pickup day will be Monday, inside the city limits of Hemphill resident's pickup day will be Tuesday. For families who need more than one cart, families can call city hall to request additional cans for a small monthly fee. As of February 1<sup>st</sup>, 2020, we will be servicing within the city limits of both cities, as well as water meter, gas, and natural gas customers of both cities. March 1<sup>st</sup>, 2020, we will be servicing all of Sabine County. We will keep both cities updated on when we are able to service further outside of Sabine County.

For commercial customers within the City Limits of both Pineland and Hemphill we are offering a wide array of dumpster sizes and frequencies. We will furnish 2-yard, 3-yard, 4-yard, 6-yard, and 8-yard dumpsters. As well as 1x/week, 2x/week, 3x/week, 4/week and 5x/week pickup for commercial dumpsters. If your business does not have a need for a dumpster, we will offer 95-gallon poly-carts for any business. Any commercial business inside the city limits of both Pineland and Hemphill, pickup day will vary depending upon frequency. If your business has specific questions about their pickup day, contact city hall in your respective city.

As a company we love to give back to our local communities. We sponsor many events in the cities we service, as well as donate scholarships to one male and one female graduating senior each year that live within the city limits of each city. Over the past 5 years we have donated upwards of \$20,000 in scholarships to graduating seniors in our municipalities. For more information on the scholarship application process, or any questions you may have of us, you can talk to City Hall in your respective area, or email us at: [Pineland@Ameri-tex.com](mailto:Pineland@Ameri-tex.com) or [Hemphill@Ameri-tex.com](mailto:Hemphill@Ameri-tex.com) For any other information visit our website at: [Ameri-tex.com](http://Ameri-tex.com)

We are excited to be in Sabine County, and look forward to the future relationships we will develop for years to come.

Karson Lawrence  
Ameri-Tex Services, Inc.  
Municipal Relations Manager

Dear Citizens and Business Owners of The City of Hemphill:

The City of Hemphill is proud to welcome Ameri-Tex Services, Inc. as our new solid waste contractor the City of Hemphill. Ameri-Tex is a very professionally run company that prides itself on excellent customer service and giving back to the communities that they serve. The City truly believes that this change will provide a cleaner, faster, and more efficient process while making our city more aesthetically pleasing.

Residents and businesses of Hemphill that do not have dumpsters will be delivered a poly-cart container with a serial number which will be assigned to your residence or business and which will be picked up one day per week on Tuesdays. The minimum garbage rates will remain the same. You will have a larger and cleaner receptacle that you will only need to remember to put out one day per week. Another advantage to the poly cart is it that it has a lid and is not easily turned over by animals. For customers with a dumpster, the contractor is replacing all dumpsters with new dumpsters, and those dumpsters will be picked up on varying days, depending on frequency. Contact us if you are not sure of your pick up days. When your poly cart is delivered to your house or business, it is very important to know the following things:

- 1) Where ever your poly cart is placed when delivered is where you will need to place it for pick up in order to facilitate efficient pick up for the truck on each route;
- 2) The poly cart does not belong to you it belongs to the contractor who is providing it for you to place your refuse for pick up, so you must use this poly cart and you may not take the poly cart off your premises;
- 3) If you need an additional poly cart because you consistently generate more than one will hold, then you can request one for an additional charge of \$4 per month. If the contractor observes that you are consistently generating more than one poly cart will hold, then you may be required to get an additional poly cart (examples: large families or businesses who generate more than a poly cart will hold but do not generate enough to justify needing a dumpster).

Poly carts will be delivered over the next two weeks, so until yours is delivered continue to place your garbage out in the normal can/receptacle until yours is delivered.

The contractor will provide for handicap service for handicapped citizens who do not have anyone living with them who can place the poly cart at the roadside or curb. If you need handicap service, then you must come by city hall or contact us to prove that you are indeed handicapped and have no other person living with you.

Please be patient with the contractor and the city as these changes are made and routes are perfected. When changes occur, it takes time for everyone to get used to the new process and route and to perfect the process. If you have any issues or problems, do not hesitate to call City Hall at (409) 787-2251 or e-mail: [mmorgan@cityofhemphill.com](mailto:mmorgan@cityofhemphill.com) to report it. If it is not reported, then we cannot get the issue resolved. If you have any questions or we need to clarify any information, please do not hesitate to contact us. If you ever need to make a change in your garbage service, we can work with the contractor to provide you the appropriate level

of service. Please note that by city ordinance every resident and business must use the city's contractor for solid waste/garbage service.

Sincerely,  
Laure Morgan  
City Manager  
City of Hemphill